

Lifetime guarantee



- The guarantee applies to Frontline products purchased from registered dealers and used for domestic purposes only.
- The guarantee is for the original purchaser of the product and is not transferable, proof of purchase must be shown for any claim under the guarantee.
- The guarantee does not cover any product that have been modified, altered or transformed in any way.
- The guarantee applies to an original installation in accordance to Frontline fitting instructions and does not cover previously installed products (showroom displays etc) or products that have been moved from their original installation position for any reason.
- The guarantee applies only to manufacturing or material defects and does not apply to: normal wear and tear, accidental damage, inappropriate use (including inappropriate cleaning) or other events outside the manufacturers control.
- The guarantee applies only if products have been maintained according to our recommendations.
- The guarantee applies only to the product itself and any liability on behalf of Frontline is limited to the cost of the product.
- If a product is found to be of faulty manufacture, Frontline reserve the right to either refund the purchase price, replace or repair the product and excludes any claim for consequential loss or damage.
- The guarantee is only valid for products purchased and installed in the U.K.
- The lifetime guarantee excludes all non-metallic or glass components.
- Should you have a claim against this guarantee you should contact Frontline customer services within 21 days of the fault occurring.
- No claim will be accepted if a product is installed with a fault that would have been clearly evident before installation.
- The guarantee is in addition to and does not affect your statutory rights.